



Privacy Policy

Last Updated – 8 September 2025

Your privacy matters to us. We only collect the information we need to provide services, we don't sell or misuse it, and we keep it safe. This policy explains in plain terms how we handle your data and your choices around it.

The Australian Pipelines and Gas Association (referred to as "APGA," "we," "our," or "us") values your trust. This Privacy Policy explains how we collect, use, and safeguard your personal information when you visit the APGA website ("the Website") or our affiliated websites: www.agit.org.au and www.gira.org.au.

We are committed to handling your information responsibly and transparently, in line with applicable privacy laws. By using these Websites, you acknowledge this Policy and the protections it provides.

1. Information We Collect

1.1 Personal Information:

We may collect personal information that you voluntarily provide to us, such as your name, email address, phone number, and organisation, when you fill out contact forms, subscribe to newsletters, or interact with the Website in other ways.

Any personal information you provide is kept safe. **We do not sell, trade, or otherwise share your personal details with third parties for marketing purposes.** Your information is only used for the purposes described in this Policy, and always with your trust and security in mind.

1.2 Log Data:

When you visit the Website, our servers may automatically collect certain information, including your IP address, browser type, operating system, referring URLs, pages viewed, and the dates and times of your visits. This information is only used to improve the experience we provide.

2. Use of Information

2.1 Purpose:

We may use the information we collect for various purposes, including but not limited to:

- Providing and improving our services, including events, content, and communications
- Responding to your inquiries and providing member or customer support
- Sending newsletters, updates, and other communications (where an "opt in" has been recorded)
- Analysing usage trends to improve user and member experience



- Maintaining accurate records of consent and communication preferences
- Protecting the security and integrity of the Website and APGA systems

2.2 Third-Party Service Providers:

From time to time, we may work with carefully selected service providers who help us deliver services or operate the Website. These providers are required to keep your information safe, use it only for the agreed purpose, and treat it as confidential. They are not permitted to use your information for their own marketing or unrelated purposes.

2.3 Legal Compliance:

We may disclose your personal information if required to do so by law or in response to a valid legal request, such as a court order or government investigation.

3. Consent and Your Rights

3.1 Consent:

Under the amended Privacy Act 1988, consent for the collection, use, and disclosure of your personal information must be:

- Voluntary
- Informed
- Specific
- Current
- Unambiguous
- Easily withdrawn

Where necessary, we will seek your express consent via a clear opt-in mechanism. You can withdraw your consent at any time by contacting us at apga@apga.org.au.

4. Data Security

We take reasonable measures to protect your personal information from unauthorised access, misuse, or disclosure. While no method of online storage is 100% secure, we continuously work to safeguard your information. You are also responsible for keeping any passwords or login details private.



APGA
2nd Floor, NFF House, 14-16 Brisbane Ave
Barton ACT 2600
P: 02 6273 0577
E: apga@apga.org.au

5. Event and Committee Information

5.1 To support professional networking, APGA may offer event guest lists. These are strictly opt-in only. If you agree, your name, job title, and organisation may appear on a guest list. We will never share your contact details publicly.

6. External Links

Our Websites may include links to external sites not controlled by APGA. We recommend reviewing the privacy policies of those sites before providing any personal information, as we cannot be responsible for their practices.

7. Children's Privacy

The Website is not intended for individuals under the age of 18. We do not knowingly collect or solicit personal information from minors. If we become aware that we have collected personal information from a minor without parental consent, we will promptly delete such information from our records.

8. Cookies and Tracking Technologies

We may use cookies, web beacons, and similar technologies to enhance your browsing experience, monitor usage patterns, and improve our Websites. Cookies are small data files stored on your device that help us remember your preferences and understand how you interact with our content.

You may control or disable cookies through your browser settings. Please note that some features of the Website may not function properly without cookies.

9. Overseas Disclosure

At present, we do not send your personal information overseas. If this ever changes, we will let you know first and ensure that any overseas providers meet Australian privacy standards or equivalent legal protections.

10. Data Retention

We keep your personal information only as long as needed to provide services or comply with the law. When no longer required, we securely destroy or de-identify your information.



11. Access, Correction, and Complaints

You may request access to the personal information we hold about you and ask for corrections if it is inaccurate or incomplete.

We take all privacy concerns seriously and will work with you to resolve them quickly. If you are not satisfied with our response, you may contact the Office of the Australian Information Commissioner (OAIC) at www.oaic.gov.au.

12. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and the "Last Updated" date at the top will be revised accordingly. We encourage you to review this Privacy Policy periodically to stay informed about how we collect, use, and protect your personal information.

13. Notifiable Data Breach Obligations

APGA takes the security of personal information seriously. While we take steps to prevent incidents, if a data breach occurs that is likely to result in serious harm to individuals, we will act in line with the **Notifiable Data Breaches (NDB) scheme under the Privacy Act 1988 (Cth)**.

If such a breach occurs:

- **Immediate Response:** We will investigate the incident promptly and take steps to contain it.
- **Notification to Affected Individuals:** If your personal information is involved and you are at risk of serious harm, we will notify you as soon as practicable. This notice will include the type of information affected, what has happened, and what steps you can take to protect yourself.
- **Notification to the OAIC:** We will also notify the Office of the Australian Information Commissioner (OAIC) as required by law.
- **Remedial Actions:** Where possible, we will take steps to minimise or prevent harm, such as resetting passwords, enhancing security controls, or offering additional support.

We are committed to being transparent and supportive in the unlikely event of a data breach, and we will keep you informed throughout the process.

14. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or the handling of your personal information, please contact us at apga@apga.org.au or by using the contact information provided on the Website.



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By using the APGA, AGIT, or GIRA websites, you acknowledge that you have read, understood, and agree to this Privacy Policy.